QUALITY POLICY STATEMENT

18 March 2003

We, the members of the Engineering & Construction Division team are committed to delivering quality engineering and construction products and services, in accordance with applicable standards and criteria, on schedule, and within an efficient budget that fully meet the prescribed requirements and expectations of our customers and end users.

We pledge to:

JOHN D. CLARKSON, P.E.

- > Honor our commitments.
- > Strive for continual improvement.
- Adhere to the District's Guiding Principles:
 - Make both our Army's values, and our Corps, values, your values.
 - Use your safety "Risk" and "Just Do It" cards.
 - Communicate openly and honestly.
 - Actively participate as a member of our learning organization.
 - Be accountable and timely, seek opportunities for innovation and improvement.
 - Exceed our customers' expectations.
 - Be a team player, and actively support the celebration of team accomplishments.
 - Use "coaching" and mentoring as leadership methods, formal and informal.
 - Actively support the recruitment and retention of a diversified, high-quality work force.

ALFRED L. BRANCH, JR., P.E.

H. STEVEN BREWSTER., P.G.

MICHAEL G. FERGUSON, P.E., P.S.

MARGRET W. WILSON, P.E.

GARY E. MANKIN

WILLIAM A. MILLER, P.E.

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